

CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10)Applicant(s): **MICHAEL L. MARITZEN ET AL.**

Docket No.

SON5180.02A

Serial No.

09/737,274

Filing Date

DECEMBER 12, 2000

Examiner

Group Art Unit

Invention: **AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-BASED INCENTIVE METHOD AND SYSTEM FOR CUSTOMER RETENTION**

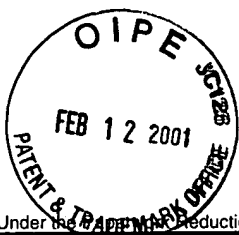


I hereby certify that the following correspondence:

REQUEST TO RESCIND PREVIOUS NONPUBLICATION REQUEST (35 USC 122(b)(2)(B)(ii))*(Identify type of correspondence)*

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 in an envelope addressed to: The Assistant Commissioner for Patents, Washington, D.C. 20231 on

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**REQUEST TO RESCIND PREVIOUS
NONPUBLICATION REQUEST
35 U.S.C. 122(b)(2)(B)(ii)**

Application Number	09/737,274
Filing Date	DECEMBER 12, 2000
First Named Inventor	MICHAEL L. MARITZEN
Title	AUTOMATED USAGE-INDEPENDENT AND LOCATION-INDEPENDENT AGENT-BASED ...
Atty Docket Number	SON5180.2A
Group Art Unit	
Examiner	

I hereby **rescind** the previous request that the above-identified application not be published under 35 U.S.C. 122(b).

FEBRUARY 12, 2001

Date


SignatureJOHN P. O'BANION, REG. NO. 33,201

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This request must be signed in compliance with 37 CFR 1.33(b).

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(b). The information is used by the public to rescind a previously filed request that an application not be published under 35 U.S.C. 122 (b) (and the PTO to process that rescission). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This form is estimated to take 6 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.